

GOVERNMENT OF PUDUCHERRY
DEPARTMENT OF REVENUE AND DISASTER MANAGEMENT
OFFICE OF THE SPECIAL SECRETARY (REVENUE)-CUM-DISTRICT COLLECTOR

No. 2890/Rev- Estt./A.11/2020

Puducherry, the 11/01/2021

I.D. NOTE

Sub: DR&DM – Designating Public Grievance Redressal Officer in the Office of the District Collector and all Sub Offices of this Department – Orders – Issued.

Ref: The Mentoring Note the Hon'ble Lt. Governor, Puducherry dated 21.12.2020.

This Department being the face of the District Administration, several petitions are being received on daily basis through various sources. As a step towards to good governance, it is essential that the grievance petitions are to be disposed in a time bound manner. For which a robust mechanism is to be kept in place. Therefore, in order to effectively redress the grievance and to review the disposal of the grievance petitions, the Public Information Officer of the respective office is hereby designated as **“Public Grievance Redressal Officer”**.

2. The above designated Public Grievance Redressal Officer shall conduct periodical review of the grievance petitions pertaining to their office received from the General Public and maintain the data base of the same and shall ensure disposal within the stipulated time period and submit a monthly status report to the undersigned.

3. The receipt of the I.D. Note shall be acknowledged.

o/e

11/1/21

(PURVA GARG, I.A.S.)

SPECIAL SECRETARY (REVENUE)-CUM-
DISTRICT COLLECTOR

To

- 1) The District Collector, Karaikal.
- 2) The Deputy Commissioner (Excise), Puducherry,
- 3) The Sub Collector (Revenue)-South, Villianur, Puducherry
- 4) The Deputy Collector (Revenue)-North, Puducherry.
- 5) The Deputy Collector (Revenue), Karaikal.
- 6) The Deputy Collector (Revenue), Mahe.
- 7) The Deputy Collector (Revenue), Yanam.
- 8) The Director of Survey and Land Records, Puducherry.
- 9) The District Registrar, Puducherry.
- 10) The Tahsildar, Taluk Office, Puducherry / Oulgaret / Villianur / Bahour / Karaikal / Thirunallar.
- 11) The Deputy Tahsildar, Sub Taluk Office, Mahe / Yanam.

M M K Dargy
DESPATCHED ON
Date: 2 JAN 2021